



When Governments, UN agencies and NGOs look to respond quickly and efficiently to a disaster, they call on supplies that are immediately available in UNHRD warehouses. By prepositioning equipment and relief items, the humanitarian community can support affected people at the very beginning of an emergency, often saving lives.

The UNHRD Network buys, stores and sends emergency supplies on behalf of its Partners. The Network is made up of six strategically located depots that provide comprehensive supply-chain solutions so its Partners can respond faster, better and more cost-effectively to people in need.

Where we are

UNHRD's six depots are all located near disaster-prone areas and have easy access to airports, seaports and main roads for rapid response purposes. The locations are: Accra (Ghana), Brindisi (Italy), Dubai (United Arab Emirates), Panama City (Panama), Kuala Lumpur (Malaysia) and Las Palmas (Spain).



Who are our Partners

Currently, more than 82 humanitarian organizations partner with UNHRD. They range between UN agencies, governmental and non-governmental organisations.

What we do

UNHRD is a 'one-stop shop' for its Partners, offering procurement, free storage, transport, handling, and a Rapid Response Team with technical field expertise. Partners can request services in any region via the UNHRD centralized customer service that is available 24/7. Being part of the Network also allows Partners to coordinate their response efforts, lend and borrow stock, and immediately access unbranded items through a flexible sourcing structure.

Emergency Preparedness and Response

Rapid response



UNHRD is one of the first responders to emergencies around the world, dispatching vital supplies within 24-48 hours of receiving a request.

Combining cargo, cheaper for all



When an emergency strikes, UNHRD consolidates cargo from a number of Partners so transport costs are shared and bottlenecks are reduced, making it more efficient for all.

Setting-Up



UNHRD has a team of trained experts who are deployed to emergencies to help organizations set-up equipment, consolidate cargo and manage non-food items.



What we store

UNHRD currently manages around 400 different types of emergency items; ranging from storage tents to armoured vehicles, refrigerated medicine and ready-to-eat food. In 2016, the most common items sent from UNHRD depots to emergencies around the world were prefabricated office/accommodation units, tents, storage units, medical supplies and blankets.



Who supports us

UNHRD, managed by the World Food Programme, relies on a combination of generous contributions from donors and revenue generated from the provision of services to Partners.

Ensuring The Best Relief Items Are Used In Emergencies

The UNHRD LAB is a research and development unit that reviews, tests and develops innovative products for humanitarian response. The LAB identifies more appropriate and cost-effective items, incorporating green technologies, user-friendly units and integrated kits for humanitarian organizations.

