



WHAT WE OFFER

UNHRD's Standard Services

(Free for partners)

- **24/7 emergency-ready storage & rapid dispatch**
- **Stock management:** receiving, inspection, inventory, quality control
- **Warehouse storage:** dry, temperature-controlled, dangerous goods
- **Cargo consolidation** for emergency shipments
- **Routine handling:** offloading, palletization, preparation for dispatch
- **Import/export documentation for customs**
- **Online stock reporting & visibility for partners**

UNHRD's one-stop logistics shop of specific services

(Full cost recovery)



Procurement of items or services (including transport)



State of the art humanitarian training facilities



Repackaging, kitting, reconfiguration



Technical assistance in the field



Stock maintenance, repairs, refurbishments



Transport, loading, specialized handling

HOW WE WORK

One-Stop-Shop Services

- Central entry point: **UNHRD+**
- Managed by our Partner Operations Coordination team
- Coordination through reference numbers for transparent tracking
- **24/7 availability during emergencies**

A Global Humanitarian Network

- **5 strategically located hubs** (Accra, Brindisi, Dubai, Kuala Lumpur, Panama)
- Co-located near airports for rapid deployment
- Tailored regional response capacity

Partnership Model

- **Authorized Users** (UN, NGOs, governments) operate under UNHRD Standard Operating Procedures and the Technical Agreement.
- These documents form the **legal framework** for all UNHRD services.

Rapid Response & Preparedness

- Stocks are prepared and emergency-ready
- UNHRD supports **multiple simultaneous crises**

Financial Transparency

- Standard services provided at no cost
- Full cost recovery only for specific services



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