The UN Humanitarian Response Depot (UNHRD) Network is made up of six strategically located depots that procure, store and rapidly transport emergency supplies for the humanitarian community. By prepositioning these items, UN agencies, governmental and non-governmental organizations can respond faster and more efficiently to people in need.
With a strong field presence in over 75 countries and more than 50 years of expertise in procurement and logistics, WFP must partner with governments, the private sector, humanitarian organizations and development agencies alike. WFP’s Supply Chain enables all actors working to achieve the 2030 Agenda for Sustainable Development – whether it’s a National Disaster Management Authority, a humanitarian partner, an agribusiness, or a collective of 20,000 smallholder farmers.

Within the WFP Supply Chain Services, UNHRD’s core operations remain preparedness and response. With emergencies increasing in frequency and intensity and more Partners joining the Network, 2015 highlighted the importance for UNHRD to gear up. In line with our 2014-2017 Strategy, UNHRD took steps to best serve its 73 Partners by optimizing its hubs’ capacities, upskilling staff, and strengthening supply solutions.

2015 began at a running pace with UNHRD supporting Partners as they responded to emergencies across the globe. In addition, UNHRD partnered with governments and regional bodies to secure preparedness standards and coordinate efforts. Our team at the LAB collaborated closely with Partners in the field, Clusters and industry suppliers to provide the best specifications for field items; the Global Partnership for Emergency Preparedness (GPEP) project encouraged partnerships with National Disaster Management Offices; and emergency preparedness trainings were held at four of the UNHRD depots.

Now as part of WFP’s new Supply Chain division, UNHRD looks forward to the coming year with a focus on improving the entire process of end-to-end planning, procuring and delivering assistance. Through a range of common supply chain services, WFP supports the humanitarian community to deliver assistance in a more coherent, cost and time-effective way. By leveraging economies of scale, WFP reduces expenditures arising from humanitarian needs, including transport services, such as shared cargo flights or consolidated sea freight. In turn, Partners benefit from these supply chain efficiencies and operational savings and the dollars of donors are maximized.

My sincere gratitude and appreciation goes out to our valuable donors, Partners, depot managers and staff who guarantee the continuous growth and development of the UNHRD Network. This dedicated support means we are able to quickly reach those most in need with what they need most.

Pierre Honnorat
UNHRD Network Coordinator
RESPONSE

MAP OF UNHRD SHIPMENTS IN 2015

2015 IN NUMBERS

- **625** shipments
- **108** countries reached
- **869** days UNHRD staff deployed
- **57,295** m³ dispatched
- **7,845** MT dispatched
- **$53** million value dispatched

NUMBER OF PARTNERS

- 2011: 45
- 2012: 54
- 2013: 58
- 2014: 65
- 2015: 73

BUSINESS VOLUME

- 2011: 25 USD Million
- 2012: 21 USD Million
- 2013: 23 USD Million
- 2014: 32 USD Million
- 2015: 40 USD Million

VALUE OF ITEMS PROCURED

- 2011: 6 USD Million
- 2012: 16 USD Million
- 2013: 15 USD Million
- 2014: 28 USD Million
- 2015: 21 USD Million
**Earthquake in Nepal** (April)

Immediately after the devastating earthquake that struck Nepal in April, the depots in Dubai, Malaysia and Panama began working in overdrive to dispatch life-saving supplies and support Partner response efforts. Chartered flights carrying humanitarian cargo flew from Dubai to Kathmandu on behalf of Partners. The International Humanitarian City (IHC) provided unwavering support in facilitating flights from Dubai. In addition, relief items for Irish Aid and Australian Aid left from Kuala Lumpur.

<table>
<thead>
<tr>
<th>Total cargo dispatched</th>
<th>Value of cargo dispatched</th>
<th>Shipments</th>
</tr>
</thead>
<tbody>
<tr>
<td>709 MT</td>
<td>4.4 million USD</td>
<td>26</td>
</tr>
</tbody>
</table>

**Flooding in Malaysia** (January)

<table>
<thead>
<tr>
<th>Total cargo dispatched</th>
<th>Value of cargo dispatched</th>
<th>Shipments</th>
</tr>
</thead>
<tbody>
<tr>
<td>213 MT</td>
<td>1.4 million USD</td>
<td>11</td>
</tr>
</tbody>
</table>

**Flooding in Malawi** (January)

<table>
<thead>
<tr>
<th>Total cargo dispatched</th>
<th>Value of cargo dispatched</th>
<th>Shipments</th>
</tr>
</thead>
<tbody>
<tr>
<td>259 MT</td>
<td>1.4 million USD</td>
<td>7</td>
</tr>
</tbody>
</table>

**Cyclone Pam in Vanuatu** (March)

<table>
<thead>
<tr>
<th>Total cargo dispatched</th>
<th>Value of cargo dispatched</th>
<th>Shipments</th>
</tr>
</thead>
<tbody>
<tr>
<td>115 MT</td>
<td>568,000 USD</td>
<td>6</td>
</tr>
</tbody>
</table>

**Flooding in Myanmar** (August)

<table>
<thead>
<tr>
<th>Total cargo dispatched</th>
<th>Value of cargo dispatched</th>
<th>Shipments</th>
</tr>
</thead>
<tbody>
<tr>
<td>66 MT</td>
<td>463,000 USD</td>
<td>13</td>
</tr>
</tbody>
</table>
UNHRD continued to support Partner operations in Syria and neighbouring countries, including Jordan, Iraq, Lebanon and Turkey. 70 MT of cargo (worth USD 238,000) was dispatched in 2015, bringing the total amount moved since 2013 to 1600 MT.

Critical supplies continued to be dispatched in the fight against Ebola. Japan generously donated 700,000 sets of Personal Protective Equipment to Sierra Leone, Guinea, Liberia and Mali, through WHO.

In June, Qatar Charity generously donated more than 4,000 relief items to humanitarian actors in Iraq. UNHRD dispatched 250 MT of cargo in 2015 for six Partners.

In August, fifteen new Kamaz trucks arrived in Douala, Cameroon, and continued their journey by road to Bangui, Central African Republic. The trucks were dispatched from UNHRD Accra which hosts WFP’s interagency regional fleet of heavy-duty trucks. These trucks are designed to cope with the toughest road conditions in West Africa. Since 2012, more than 50 trucks from the regional fleet have been dispatched to support WFP and the Logistics Cluster’s operations in Central African Republic.

The conflict in South Sudan has displaced more than two million people in and outside of its borders. In 2015, UNHRD dispatched 280 MT of cargo (worth USD 2 million) to the region on behalf of eight Partners, bringing the total sent since 2013 to over 1000 MT.

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RESPONSE

ONGOING OPERATIONS

Prefabricated office and accommodation units heading to Libya for WHO

Hygiene kits and cooking sets from Cascos Blancos bound for Dominican Republic

Prefab and office equipment being prepared for dispatch to Cameroon operations

Loading Irish Aid relief items heading to Uganda to support South Sudanese refugees

Vehicles for Niger operations ready to be dispatched from UNHRD Dubai

High Energy Biscuits ready to send with support from UPS to Jordan for Syrian refugees
In 2015, UNHRD took important steps to expand and formalize its rapid response capacities. While Rapid Response Teams (RRTs) are not a new initiative, expanding the RRT roster through new training programmes and prepositioning equipment in support of staff ensures that resources are matched with growing requirements and demands. Better support to the operations of UNHRD’s 72 Partners means that support equipment is up and running and relief items reach beneficiaries faster. UNHRD deployed RRTs for a combined total of 869 days throughout the year to assist in operations across Africa, Europe, Asia and the Pacific.

Formalizing a Rapid Response Team deployment mechanism whereby trained staff are ready for deployment at the onset of an emergency within 24 to 48 hours, equipped with critical supplies, is key to setting up operations and responding to emergencies faster and more efficiently.

With generous support from UPS, UNHRD held a new RRT training at the Brindisi hub in November. Members from UNHRD, WFP and standby partners (Ericsson Response, the German Federal Agency for Technical Relief (THW), RedR Australia, Irish Aid and the Swiss Agency for Development and Cooperation) completed a week of intensive training aimed at optimizing RRT skills and emergency response management.

Following Cyclone Pam in Vanuatu in March, the RRT supported the management of cargo at Port Vila airport in support of the Logistics Cluster. They also supported capacity building through training and transfer of knowledge to national staff.

The RRT installed mobile warehouses and prefabricated offices and housing, and supported warehouse management of non-food items after the earthquake in Nepal in April.
The UNHRD Supply unit expanded in 2015 with a Supply Chain Officer stepping in to define and lead UNHRD's Key Relief Items Strategy and Stockpiling Initiative. In order to reach the objectives the staffing structure was defined, the implementation plan was laid down and the LAB was set up in Brindisi. The team was further bolstered with the addition of a Junior Professional Officer kindly supported by the Norwegian Government, and an environmental and WASH engineer through a partnership with Mercer University.

Sourcing Strategies

The initiative focuses on four key elements that work together to define the most suitable sourcing strategies for UNHRD to best serve its Partners:

- Institutionalize a permanent information sharing platform to support the definition, revision and regular update of specification of relief items and in line with defined Partners' priorities and a focus on advanced green technologies (UNHRD Brindisi LAB).
- Analyse key relief items procurement trends in UNHRD.
- Undertake regional market studies and identify production patterns against key relief items, and develop UNHRD's knowledge of the markets through research, attending commercial fairs and exhibitions, undertaking supplier assessment, and testing of prototypes.
- Revisit key relief items stock ceilings in the six hubs in consultation with key cluster lead agencies.

BEST ITEMS. OPTIMAL SUPPLY. GUARANTEED AND TIMELY AVAILABILITY.

Humanitarian Procurement Centre Certification

In 2015, UNHRD was certified by ECHO as a Humanitarian Procurement Centre (HPC). Being an HPC means ECHO has already assured UNHRD's fair tendering and pricing structures, and that ECHO's requirements and obligations are respected. This allows ECHO's humanitarian partners to procure items using a single quote procedure and place orders without the competitive tendering process. This creates simplified and more efficient procurement processes and ensures that any procurement undertaken fulfills the best value principle.

Highest rotating item (by value)
Mobile Storage Units

Unbranded stocks
Available across the Network and in Uganda

Average value of stockpile managed
USD 55 million

Photo credits: Leslie Delos Santos
Solar cookers are devices that use the energy of direct sunlight to heat food or drink, and are often promoted by non-profit organizations as they help reduce fuel costs, air pollution, deforestation and desertification. The UNHRD LAB worked with suppliers and Partners to develop a solar cooker whereby the packaging is used to attract the sun rays and generate enough power for cooking. Beneficiaries are therefore able to boil water and slow-cook their food, and the device incorporates all parts of the product— including the packaging – while still being user-friendly.
Kuala Lumpur

UNHRD Kuala Lumpur finalized a fourth racking layer in the main warehouse, gaining 624 additional pallet positions on top of the existing 1,872. This meant 30% more space for Partners currently storing items, such as ASEAN (Association of Southeast Asian Nations), Australian Aid and World Vision, and providing sufficient space for other Partners who will start prepositioning in Malaysia. Approximately 2,500 m² of additional warehouse space was generously offered by the Government of Malaysia. This is an increase of 25% from the existing 7,500 m² of covered space to be used for bulky equipment or slower-rotating items.

Accra

In 2015, UNHRD Accra completed an assessment exercise of the existing warehouse space. The subsequent planning and mapping of the warehouse allowed Accra to aim for a 40% increase in storage capacity, allowing sufficient space for its Partners to store more items. These improved racking systems will be made feasible with the aid of highly sophisticated equipment, such as very-narrow-aisle forklifts.

Additionally, the Accra depot incorporated recommendations from an audit carried out by WHO, which identified the necessity of larger cold storage capacities for Ebola vaccines.

Dubai

Early in the year, UNHRD Dubai responded to a shortage in bulk and floor storage capacity by installing new heavy duty cantilever racking systems in one of the 1000 m² warehouses.

These racks allow for increased storage of oversized and heavy structures, such as the large aluminium beams used in Mobile Storage Units (MSU), to be stacked on many levels, doubling the capacity of the depot to store MSUs (from 60 to 120).

The IHC provided 200 units of stack racks, each with a capacity to hold two metric tons and be stacked three or four high.

CUSTOMER SERVICE

UNHRD Customer Service represents the entry point for the humanitarian community to access UNHRD services. In 2015, customer service managed 658 inquiries.

Customer Service representatives are available 24/7, weekends and holidays included. In addition, all HRDs have a duty officer on call who can action requests immediately.
The Global Partnership for Emergency Preparedness (GPEP) was launched in June, bringing new and existing capacity development initiatives under one project umbrella. A team was put in place to develop various materials and engage stakeholders in exploring the ways UNHRD can provide technical assistance and capacity development support to interested host governments and regional associations. Along with a training package and simplified Standard Operating Procedures (SOPs), other developments included the initiation of a Warehouse Management System for Partner governments. In collaboration with local WFP offices and UNHRD depots, notable engagements in 2015 included:

- Follow-up on the feasibility assessment conducted in 2014, including positive consultations about establishing a government-managed HRD in the Dominican Republic. This process is being led by the team at UNHRD Panama.
- UNHRD technical support provided to the ASEAN Coordinating Centre for Humanitarian Assistance (AHA Centre) DELSA project, as highlighted below.

Roadmap to a Network of HRDs

Enhancing ASEAN Emergency Response

The Disaster Emergency Logistics System for ASEAN (DELSA) initiative was set up by the AHA Centre in 2012 to strengthen ASEAN disaster preparedness and response capacity. A regional stockpile of relief items worth USD 1 million was established in UNHRD Kuala Lumpur, where the team was also called upon to provide technical assistance and expertise. In 2015, core team members from the AHA Centre, Japan International Cooperation System (JICS) and UNHRD spent six weeks visiting seven warehouses in Laos, Thailand, Myanmar, Indonesia and the Philippines. They rated these facilities based on key criteria that included hazard & vulnerability, country logistics performance, and the capacity of National Disaster Management Offices (NDMO) to prepare and respond to disasters. In preparation for the next phase of setting up these other satellite warehouses, the team presented detailed upgrade plans and budgets for each warehouse at a Validation Meeting held in Kuala Lumpur on 13 November.

New Partners

In 2015, UNHRD welcomed 8 new Partners to the Network, bringing the total to 73. These include the Federal Ministry of the Interior for the Republic of Austria (BMI), Japan Association for Aid and Relief (AAR), Japan Platform, Linking the World, Mercer University, Triangle GH, UNAMA and USAID.
In collaboration with the AHA Centre, sixteen professionals from the NDMOs of ASEAN countries completed a two-week humanitarian logistics training at UNHRD Kuala Lumpur in July. Participants had to build a logistics base, which included erecting mobile storage units and prefabricated accommodation. These practical exercises tested their physical endurance while working in uncomfortably high temperatures, and developed teamwork skills in order to strengthen the emergency assistance capacity of ASEAN Member States.

In September, UNHRD Accra helped organize and host a five-day Workshop Managers training to increase WFP’s fleet and operational capacity in Africa. The training focused on various aspects of managing truck fleets, including tyre selection, electrical systems, lubricants, mechanics, spare parts, safety in the workshop, and diagnostic testing. This training was part of a wider partnership between WFP and Renault Trucks that will train 120 mechanics, 40 workshop managers, and 10 fleet managers throughout Sub-Saharan Africa over the next three years.

With support from the WFP Administration team, the first UNHRD Administration Workshop took place in Las Palmas in October. Participants from UNHRD, WFP Aviation and Shipping and the Logistics Cluster attended seminars on topics as varied as administration in emergency contexts to travel authorization, fleet management and WFP liability. There was a focus not only on the technical aspects of the job, but also the personal demands and challenges faced in the field and how best to deal with them.

In December, UNHRD Accra organized a five-day Warehouse Management training for International Organization for Migration (IOM) South Sudan field staff. The course focused on aspects of warehouse operations and warehouse management; covering such topics as health and safety, storekeeping, and equipment operation. Participants also familiarized themselves with warehouse documentation and special storage needs, such as the medical cold chain and the handling of perishable commodities and dangerous goods.

Simulation Trainings Hosted at UNHRD Brindisi

UNICEF
Emergency Response Simulation (ERS)

Logistics Cluster
Logistics Response Team (LRT) training

WFP
Functional Area and Support Training for Emergency Response (FASTER)
PARTNERSHIPS

ACROSS THE NETWORK

Accra
Brian Daly, a member of Ireland’s Rapid Response Corps, was deployed to UNHRD Accra in May via Ireland’s UN Standby Partnership with WFP to manage the day-to-day running of the West African fleet. This involves overseeing the maintenance and movement of more than 85 trucks, organizing the stores and training local staff. Irish Aid has supported UNHRD’s work in Accra for many years and is always keen to improve the skills of staff and the equipment used.

Dubai
Doris Mauron Klopfenstein came to the Dubai depot in February 2013 from the Swiss Development and Cooperation Agency. Since then, Doris has played a key role in advocating for UNHRD through communication activities. In addition, in 2015 she organized and developed the pilot RRT training, and began heading up a team working on improving supply chain monitoring and reporting tools of non-food items.

The LAB
Jonas Bergmann-Paulsen is a Norwegian Junior Professional Officer working as an Engineer and Project Manager in the Brindisi LAB. Based on Partners’ requests, Jonas supported the development and update of new items and kits, which constantly increase the quality of humanitarian response. In 2015, Jonas worked on an accommodation kit for first responders, and a cooling solution for Special Nutritious Food items.

2015 UNHRD Global Partners Meeting
Over 70 participants from 40 organizations gathered in Brindisi in June for the 2015 UNHRD Global Partners Meeting to discuss operational successes and challenges, and jointly find solutions for stronger emergency preparedness and response for the future. The number of UNHRD Partners increased by almost 70% over the last five years, so this biennial meeting was an important opportunity for Partners to engage in open and constructive sessions, and to share their experiences in order to help develop the UNHRD Network further.

Group of Friends of UNHRD
Group of Friends of UNHRD was launched in February, bringing together like-minded donors and WFP Executive Board members who recognize the need to invest in preparedness and are keen to help ensure the sustainable growth of the UNHRD Network. The group raises awareness and sensitizes other interested parties to the significance of UNHRD’s role in the humanitarian community. During the launch, representatives from over 30 countries showed their support and asked to be updated on UNHRD progress, activities and events. The Italian Government launched the Group of Friends initiative, and leadership is planned to rotate on a yearly basis.
PARTNERSHIPS

ON THE GROUND

Responding to the Malaysia Floods

As Malaysia was battling its worst flooding in decades, UNHRD, Qatar Charity and the Office of U.S. Foreign Disaster Assistance (OFDA) worked together to deliver critical supplies to the hardest-hit areas. Qatar Charity generously donated USD 100,000 worth of tents to assist the response efforts of the Malaysian Government. The air transport for these items was generously supplied by OFDA, who themselves also donated 1,000 tarpaulins (worth USD 365,000) to the national response operations. UNHRD Kuala Lumpur coordinated closely with these Partners to allow the rapid mobilization of these emergency supplies.

Support from UPS

The RRT training held in November was generously supported by the UPS Foundation, who are a natural partner for UNHRD with their shared expertise in large scale logistics operations. Upon visiting the Brindisi base during the RRT training, the UPS Humanitarian Supply Chain Director said the foundation strongly believes in and is proud of investing in people and infrastructure, and recognizes the great value RRTs bring to the field. Additionally in 2015, UPS provided a flight to transport relief cargo from Greece to Nepal, and a truck to carry High Energy Biscuits overland from Dubai to Jordan.

A New Model for Emergency Response in Asia

In August, for the first time, an Australian Defense Force (ADF) aircraft landed in Subang airbase to collect Australian Aid supplies pre-positioned in UNHRD Kuala Lumpur, to support flood-affected people in Myanmar. Previously, Australia deployed humanitarian supplies from their depots in Brisbane or Sydney using ADF aircrafts, or from UNHRD using various other transport options. When emergencies strike, airlifts can be organized from UNHRD within 24-48 hours. However, during some sudden natural disasters, normal access routes may be interrupted and military air assets can help to speed up the delivery of urgently needed relief items. This model was recently seen following the Nepal earthquake in April, when medical supplies stored in UNHRD were loaded onto a Royal Malaysian Air Force aircraft that flew into Kathmandu 24 hours after the earthquake struck.

Vanuatu Operations

In March, when Cyclone Pam hit Vanuatu, the humanitarian community worked together to support the physically-isolated Pacific country. UNHRD collaborated closely with a number of its Partners to support the delivery of 115 MT of cargo during the days that followed. The UAE Government, through the International Humanitarian City (IHC), generously provided transport from Dubai to Port Vila, Vanuatu. A Boeing 747 was initially loaded with relief items, such as water purification units, tarpaulins, tents, and generators. En route, the plane stopped down in Kuala Lumpur to load additional shelter and hygiene items. Due to weight limitations at Vanuatu’s Port Vila airport, arrangements were made with the Australian Government to route the cargo through Brisbane, where WFP Aviation prepositioned an aircraft for multiple rotations to Port Vila.

New Warehouse for Panama Hub

In October, the Panama Government kindly donated the use of a temporary warehouse facility at the Panama Pacifico Airport, with a storage capacity of 7200 m². These facilities are available to UNHRD and its Partners until the planned Humanitarian City is inaugurated in 2017.

Spain Provides More Space

A second warehouse in Las Palmas was generously made available by the Spanish Government. Located at the port, the warehouse offers 6000 m² of storage capacity and supports the transhipment operations of WFP, which is managed by the Las Palmas UNHRD team. The Government of Spain, through the Las Palmas Port Authority, committed funds for a refurbishment of the facilities to adapt them to the new use.
A DAY IN THE LIFE

Mohammed Kashif
Administrative Support/Driver, Dubai

Mohammed Kashif has a successful history as UNHRD’s liaison with the UAE public sector, and has been a silent backbone of the Dubai operations. As the Protocol Assistant for the depot, his contributions are not always visible but are always important, as almost every shipment involves some degree of work with customs, immigration or ministerial officials. Oftentimes, obtaining a Certificate of Origin or relevant approvals can take days if procedures are not followed. However, Kashif is able to manage this swiftly and accurately due to his expertise and the relationships he has built with officials over the years. Because of this experience, Kashif also plays a critical role in fast-tracking administrative processes during an emergency. Whether the job requires driving several hundred kilometres in the midst of a Dubai summer or a middle-of-the-night trip to convince port authorities to discharge cargo immediately, he is ever ready to contribute to the UNHRD cause.

Mercy Van-Lare
Administrative Assistant, Accra

Since 2006, Mercy Van-Lare has been working hard behind the scenes to ensure that the Accra depot is able to operate efficiently and that UNHRD Accra staff are well-equipped, well-informed and able to work to the best of their ability. As part of the administration and finance team, Mercy is responsible for the maintenance of the conference facility, office machinery and hub vehicles. She ensures that records are accurately kept, processes invoices and financial documents, and supervises the cleaning staff. Being based in West Africa, UNHRD Accra played a key role during the Ebola crisis and Mercy’s efforts greatly contributed to the overall success of the operation. She liaised with airport, security, immigration and government authorities on matters such as visas, landing permits and airport charges, ensured staff and media personnel had access to the tarmac during key loading operations, and was in charge of providing necessary supplies to all staff on mission.

Carmelita Peruzzi
Administrative Assistant, Brindisi

When an emergency strikes, the requests for action are often tripled and the time to respond is significantly reduced, so admin staff being well-trained and well-rehearsed makes a crucial difference. Carmelita Peruzzi, who has been with UNHRD Brindisi for almost 15 years, is one such individual. She plays a critical role in the administrative team for the whole Network. Carmelita has worked directly in emergency situations, serving as logistics support during the Afghan-Iraqi conflict from 2002-2003, giving her inside knowledge of what is required during emergencies. When staff are rapidly deployed, Carmelita checks vaccination, health and visa requirements, organizes short-notice travel and accommodation, and recruits temporary staff to replace those deployed. Additionally, on a day-to-day basis Carmelita is in charge of asset management, is actively involved in the human resource processes of all six hubs, and is the first point of contact for internal inquiries requiring the resolution of daily issues. Carmelita continues to expand her career and recently strengthened her skills at the admin for emergencies training.
2015 was a year of tangible results and strategic development. UNHRD looks forward to building on these successes in the coming year.

**Enhancing UNHRD Systems and Processes**
Development of the Dubai ‘soft’ LAB

**Expanding the Network**
Setting up satellite warehouses through the ASEAN region (DELSA phase II)

**Ensuring Customer Service is at its Best**
Customer Service and Procurement Training

**Engaging with Partners**
Regional Partners Meeting in Kuala Lumpur

**Optimizing Rapid Response Deployment**
Second RRT Training

**Responding to Partners’ Growing Demands**
Hub optimization at UNHRD Accra

**Expanding Expertise**
Engaging with the WFP Global Supply Chain for Pandemic Preparedness and Response
In 2015, the UNHRD Network was generously supported by: